

# Conditions of the Benefit Scheme

The CWU will provide emergency transport benefits to all financial members and any dependent member of their immediate family normally residing with the member. The benefit covers a married, or defacto partner spouse and dependent children.

Eligible recipients are defined as follows: *The member; the member's nominated partner; the member's children who are under 18 years of age as well as full-time dependent students under 25 years of age in receipt of a student identity card. Children must be single, primarily reliant on the member for support, not in receipt of regular income and related as child, step-child, foster child or equivalent.*

Benefits are only approved for emergency transport. This scheme is designed to assist members who unexpectedly face a large debt because of an emergency. It is not for ongoing medical conditions. In the case of pre-existing conditions such as pregnancy, prior notice must be given to the Branch Secretary and approval must be obtained. It is unlikely to be approved.

For ongoing medical conditions requiring repeat ambulance trips the Union will advise you to join the Ambulance Service. If there is a disputed claim for ambulance transport costs the matter will be considered and decided at the following Branch Committee of Management meeting.

The CWU will assist with transport benefits within Australia **except** where one of the following circumstances applies:

1. Where responsibility for payment is ultimately transferred to a third party such as the Motor Accidents Authority, and any statutory authority, or where a member has existing cover from a separate insurance or health policy, which insures against ambulance costs.
2. Where costs of emergency transport are payable or paid by the State of Victoria or by the Commonwealth of Australia.
3. Victorian residents who are holders of Victoria-issued DSS, pensioner concession, Health Care, Veteran Affairs, or specific Treatment Entitlement cards who are already eligible for free ambulance transport in Australia.

A member must be a financial member with the CWU P&T Victorian Branch for more than one calendar month prior to the date of the incident.

**To qualify you must be a financial member of your Union. These and other Union member benefits are products of an ongoing financial Union membership.**

*Authorised: Joan Doyle, Branch Secretary*

# EMERGENCY AMBULANCE TRANSPORT BENEFIT



## FOR CWU MEMBERS



**Communication Workers' Union**

PO BOX 14 Brunswick West  
Victoria 3055 Australia

Ph: (03) 9387 0189 Fax: (03) 9387 3512

Email: [office@cwuvic.asn.au](mailto:office@cwuvic.asn.au)

# Emergency Ambulance Transport Benefit

Please read conditions before completing this form  
If you have any enquiries, phone the CWU on 03 9387 0189

You can mail this form to the CWU at PO Box 14, Brunswick West, Victoria 3055

**Important: every question MUST be answered fully. Incomplete or vague answers will delay your claim. Please attach additional sheets with the necessary information if there is insufficient space.**

## MEMBER DETAILS *(please print)*

Mr  Mrs  Ms  Miss

Surname  Given names

Date of birth  Gender: Male  Female

Home address

Postcode  Home phone  Mobile

Employment (eg APS) number  Email

## AMBULANCE USER DETAILS *(please print)*

Employer

Did the injury happen at work or in transit? Work  In transit   
*(if at work, attach details)*

Did the injury involve a motor vehicle? Yes  No  *(if yes, attach details)*

Full name  Gender: Male  Female

Date of birth  Relationship to member

Home address

Postcode  Home phone  Mobile

Did the person who used the ambulance have health insurance? Yes  No

If yes, with which health insurance company?

Did that insurance include ambulance cover? Yes  No

Reason for using an ambulance:

Has the account been paid? Yes  No  *(attach receipt/invoice)*

Use this space for additional information and to list any attachments you have included:

*I, the undersigned, hereby declare that the information supplied in this application and my attached material is true and correct and that I have not withheld any information which may affect this claim.*

Signature  Date

## First to the emergency

When you need to get to hospital in an emergency, the last thing you should have to worry about is how much its going to cost. Just one trip can cost you between \$900 - \$5,500.

The CWU Victorian Branch is now providing its members with a benefit for transport to a hospital in an emergency. This benefit is available to all financial members at no additional cost.

It is similar to ambulance-only coverage that health insurers provide.

To qualify you must be a financial member of the Union. These and other Union member benefits are products of an ongoing financial Union membership.

Please note however this benefit is for emergencies only, and will only be paid for people who are unable to claim payment from other coverage that may apply.

## Your questions answered

### **Q: What benefits am I entitled to?**

A: The CWU Victorian Branch will provide emergency transport benefits to all financial members and dependents normally living with the member. The benefit covers a married or defacto spouse and dependent children.

### **Q: How do I qualify?**

A: All you have to do is make sure that you pay your Union membership when it's due and we'll make sure you have access to the Union's emergency ambulance transport benefit for yourself and your family in the future. As long as you have been a financial member for more than one calendar month at the time of the incident then you are eligible.

### **Q: What is the benefit?**

A: The benefit is for **emergency** transport anywhere in Australia for you, your spouse and your dependents.

### **Q: Can I claim for transport when it isn't an emergency?**

A: No, benefits will only apply to emergency transport.  
If you have an ongoing medical condition you should take out membership with Ambulance Victoria ph: 1800 64 84 84

When patients are being transported from one private home to another, from hospital to home and return or holiday leave, you are not covered.